

## Our Full Portfolio Of Services

We are committed to partnering with you to maintain, certify and protect your equipment. Our dedicated, global team provides comprehensive support and a wide variety of services and trainings that can be customized to meet your specific requirements.

### Equipment Maintenance & Repair

Keep your equipment in top working condition

- Equipment Service Plans
  - » Total Care (All Parts and Labor)
  - » Labor Care (Labor only)
  - » Preventive Care (Preventive Maintenance for Parts and Labor)
- Chamber Cleaning\*
- Fully Traceable Calibration
- On-Site Maintenance Training
- Equipment Performance Inspection
- Preventative Maintenance Visit
- Maintenance Support During Shutdowns

### Qualification & Verification

Maintain compliance and meet regulatory standards

- Factory Acceptance Test (FAT)
- Site Acceptance Test (SAT)
- Installation Qualification/Operational Qualification (IQ/OQ)
- Cycle Development
- Performance Qualification (PQ)
- Steam Quality Testing
- Heat Distribution Testing
- Validation Consultation

*\* Only available in certain geographic locations*

### Installation & Commissioning

Get your equipment up and running quickly

- Equipment Installation Services
- Equipment Relocation and Final Connections
- Supervision of Installation
- Operator Training

### Parts & Upgrades

Prevent downtime and stay in compliance with OEM parts

- Original Equipment Manufacturer (OEM) Spare Parts
- Preventative Maintenance and Critical Spare Parts Packages
- Technology and Performance Upgrades
- Water Treatment and Conservation Packages

### Additional Services & Support

- Room Biodecontamination\*
- USP <797> and <800> Compliance Services\*
- Cleanroom and Equipment Certification\*
- Equipment Deinstallation